

# **IMPORTANT: To activate your Team Grill warranty, register your grill online at [www.teamgrill.com](http://www.teamgrill.com).**

## **Team Grill, Inc. Limited Warranty Information**

Team Grill, Inc. (hereinafter "Team Grill") hereby warrants to the ORIGINAL PURCHASER of this Team Grill gas grill that it will be free of defects in material and workmanship when assembled and operated in accordance with the printed instructions accompanying it from the date of purchase as follows:

- **Porcelain Enamel Lid:**  
MVP, ALL-STAR, PRO Models: 5 Years (no chipping/cracking due to proper use)  
GAME-DAY Model: 3 Years (no chipping/cracking due to proper use)  
TAILGATE Model: 1 Year (no chipping/cracking due to proper use)
- **Stainless Steel Tube Burners:**  
MVP Model: 5 Years (no rust through or burn through)  
ALL-STAR, PRO Models: 3 Years (no rust through or burn through)  
GAME-DAY, TAILGATE Models: 1 Year (no rust through or burn through)
- **All remaining parts:**  
All Models: 1 Year

The Limited Warranty is valid for the original retail purchaser from the date of initial retail purchase and is not transferable. **Proof of purchase is required to obtain warranty coverage. As such, you should retain your sales slip or invoice and a copy of the Team Grill User Guide.**

THIS LIMITED WARRANTY SHALL BE LIMITED TO THE REPAIR OR REPLACEMENT OF PARTS THAT PROVE DEFECTIVE UNDER NORMAL USE AND SERVICE AND WHICH ON EXAMINATION SHALL INDICATE, TO TEAM GRILL'S SATISFACTION, THEY ARE DEFECTIVE. BEFORE RETURNING ANY PARTS, CONTACT THE TEAM GRILL CUSTOMER SERVICE USING THE CONTACT INFORMATION ON OUR WEBSITE. IF TEAM GRILL CONFIRMS THE DEFECT AND APPROVES THE CLAIM, TEAM GRILL WILL ELECT TO REPLACE SUCH PARTS WITHOUT CHARGE. IF YOU ARE REQUIRED TO RETURN DEFECTIVE PARTS, TRANSPORTATION CHARGES MUST BE PREPAID BY THE CUSTOMER. TEAM GRILL WILL SEND REPLACEMENT PARTS COVERED BY THIS LIMITED WARRANTY TO THE CUSTOMER, FREIGHT OR POSTAGE PREPAID. REPAIR OR REPLACEMENT OF TEAM GRILL PARTS DOES NOT EXTEND THE WARRANTY BEYOND THE ABOVE LISTED TIMEFRAMES. **PLEASE NOTE THAT ANY LABOR REQUIRED TO INSTALL REPLACED PARTS IS NOT INCLUDED UNDER THE TERMS OF THIS LIMITED WARRANTY.**

THIS LIMITED WARRANTY DOES NOT COVER ANY FAILURES OR OPERATING DIFFICULTIES DUE TO ACCIDENT, ABUSE, MISUSE, ALTERATION, MISAPPLICATION, VANDALISM, IMPROPER INSTALLATION OR IMPROPER MAINTENANCE OR SERVICE, OR FAILURE TO PERFORM NORMAL AND ROUTINE MAINTENANCE, INCLUDING BUT NOT LIMITED TO DAMAGE CAUSED BY INSECTS WITHIN THE BURNER TUBES, AS SET OUT IN THE TEAM GRILL USER GUIDE. DETERIORATION OR DAMAGE DUE TO SEVERE WEATHER CONDITIONS SUCH AS HAIL, HURRICANES, EARTHQUAKES OR TORNADOES, DISCOLORATION DUE TO EXPOSURE TO CHEMICALS EITHER DIRECTLY OR IN THE ATMOSPHERE, IS NOT COVERED BY THIS LIMITED WARRANTY.

Team Grill endeavors to make every reasonable precaution to utilize materials that retard rust where advisable. Even with these various safeguards, various substances or conditions beyond Team Grill's control can compromise the protective coatings. Excessively high temperatures, excessive humidity, chlorine, industrial fumes, fertilizers, lawn pesticides and salt are some of the substances that can affect metal coatings. For these reasons, the limited warranties **do not cover rust, unless there is a loss of structural integrity of the grill component.** The warranties

are based on normal domestic use and service of the grill. This Limited Warranty does not apply for a grill which is used for commercial purposes.

There are no other express warrants except as set forth herein and any applicable implied warranties of merchantability and fitness are limited in duration to the period of coverage of this express written Limited Warranty. Some regions do not allow limitation on how long an implied warranty lasts, so this limitation may not apply to you. Team Grill is not liable for any special, indirect or consequential damages. Some regions do not allow the exclusion or limitation of incidental or consequential damages, so this limitation or exclusion may not apply to you.

Warranty coverage begins on the original date of purchase and proof of purchase and ownership is required to validate the warranty. Retain your original bill of sale and the Team Grill User Guide as proof of purchase of this grill. **Team Grill strongly suggests that you complete the warranty registration form on our web site at [www.teamgrill.com](http://www.teamgrill.com).** Failure to complete the warranty registration process may make it difficult, if not impossible, for Team Grill to give you direct notice of important product information if the need arises.

Customers are responsible for all part, shipping and labor costs for any replacement parts not covered under this Limited Warranty.

Team Grill does not authorize any person or company to assume for it any other obligation or liability in connection with the sale, installation, use, removal, return, or replacement of its equipment; and no such representations are binding on Team Grill.

This Warranty applies only to products sold at retail.

**Team Grill, Inc.  
Customer Service Department  
125 Nagog Park, Suite 105  
Acton, MA 01720  
USA**

**For customer service questions or replacement parts contact us at:  
1-888-978-6475  
[www.teamgrill.com](http://www.teamgrill.com)**

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